

QUALITY POLICY

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NEPEAN Conveyors is committed to “World Class” procurement, design, fabrication, manufacture, supply, installation and servicing of conveyor system solutions.

We aim to develop and maintain leadership in all our markets, to enhance the success story of our customers by continuously improving the quality, reliability, fit for purpose and technical specification of the equipment and services that we offer, whilst remaining competitive.

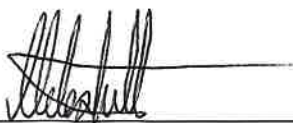
Risks and opportunities that affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed. Customer satisfaction is the measure of our achievement in obtaining the objectives we set ourselves as a business. We actively pursue and measure customer satisfaction and manage the feedback with formal corrective, preventive and improvement activity.

The NEPEAN Conveyors Quality Management System complies with the requirements of ISO 9001:2015 and is certified by SAI Global. NEPEAN Conveyors is committed to the continual improvement of our Quality Management System which is audited and reviewed on a scheduled basis. NEPEAN Conveyors Mission and Values are incorporated into the fabric of what we do.

Quality is the responsibility of every person at NEPEAN Conveyors, and our systems reflect self-management of quality activities, while governance and conformity checking ensures customer and regulatory compliance criteria are met. Employee’s involved in the development and implementation of quality practices are expected and encouraged to strive for excellence in both product quality and customer service.

All levels of management, supervision and other personnel are committed to the NEPEAN Conveyors Quality Policy.

Signature: _____



Date: _____

28th June 2021

Miles Fuller
Chief Executive Officer